

INTELLECTUAL PROPERTY POLICY

(Copyright, Trademarks & All Other Proprietary Rights)

SynapseIndia®

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1. Introduction and Scope

This Intellectual Property Policy ("Policy") describes how SynapseIndia Outsourcing Pvt. Ltd. ("SynapseIndia", "we", "us", or "our") asserts, manages, licenses, and enforces all of its intellectual property and proprietary rights in connection with the websites, including all sub-domains, sub-pages, mobile-optimized versions, APIs, feeds, code repositories, AI-facing interfaces, and any successor channels, and associated digital properties (collectively, the "Websites"). This Policy also explains the procedures we follow when we receive notices of alleged infringement of intellectual property rights, whether those rights belong to SynapseIndia or to third parties.

By accessing, browsing, downloading from, or otherwise using the Websites, you acknowledge that you have read, understood, and agreed to comply with this Policy and our Terms of Use, Privacy Policy, and any other policies referenced therein.

This Policy is intended to be read consistently with applicable laws, including, without limitation, the Indian Copyright Act, 1957; the Trade Marks Act, 1999; the Designs Act, 2000; the Patents Act, 1970; the Geographical Indications of Goods (Registration and Protection) Act, 1999; the Information Technology Act, 2000 and the Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021; the common law of passing off and breach of confidence; and—where applicable—the United States Digital Millennium Copyright Act ("DMCA"), 17 U.S.C. § 512, the Lanham Act, and analogous laws of other jurisdictions in which the Websites are accessed.

2. Definitions

For the purposes of this Policy, the following terms shall have the meanings set out below:

- **"Intellectual Property" or "IP"** means any and all intellectual or industrial property and proprietary rights of every kind and nature, whether registered or unregistered, statutory, common law, or equitable, anywhere in the world, including (a) copyrights and rights in works of authorship; (b) trademarks, service marks, trade names, brand names, business names, logos, taglines, slogans, and trade dress; (c) patents, patent applications, utility models, and inventor's certificates; (d) registered and unregistered industrial designs; (e) trade secrets, know-how, and confidential information; (f) database rights and rights in compilations of data; (g) domain names, sub-domain names, social-media handles, hashtags, and similar identifiers; (h) moral rights and rights of attribution and integrity; (i)

rights of publicity, image, and personality; (j) goodwill associated with any of the foregoing; and (k) all applications, registrations, renewals, extensions, continuations, divisions, and reissues of any of the foregoing.

- **"SynapseIndia IP"** means all Intellectual Property owned by, licensed to, or otherwise lawfully controlled by SynapseIndia and made available, displayed, or used on or in connection with the Websites.
- **"Content"** means all material made available on the Websites, including text, graphics, photographs, illustrations, logos, icons, audio, video, animations, software, source code, object code, scripts, page layouts, design elements, user interfaces, look and feel, case studies, white papers, blog posts, articles, downloadable documents, job postings and careers content, and the selection, coordination, and arrangement thereof.
- **"Marks"** means all trademarks, service marks, trade names, brand names, logos, taglines, slogans, product names, and trade dress used by SynapseIndia, whether or not registered, including but not limited to the word mark "SynapseIndia", the SynapseIndia logo, and the names of SynapseIndia products, services, and divisions.
- **"User" or "you"** means any individual or entity that accesses or uses the Websites in any manner.

3. Ownership of SynapseIndia IP

All SynapseIndia IP—including all Content and all Marks displayed on or made available through the Websites—is the exclusive property of SynapseIndia or its licensors and is protected by Indian and international intellectual property laws and treaties. Except for the limited rights expressly granted under Section 5, no right, title, or interest in or to any SynapseIndia IP is transferred to you under this Policy, whether by implication, estoppel, exhaustion, or otherwise.

For the avoidance of doubt, the protections set out in this Policy apply to both registered and unregistered Intellectual Property, including (a) trademarks and service marks that are subject to common-law and passing-off protection in jurisdictions that recognize such rights, (b) unregistered design rights, (c) trade secrets and undisclosed information, and (d) goodwill associated with any of the foregoing.

SynapseIndia represents that all Content authored or contributed by its employees, consultants, contractors, interns, agents, and other personnel in the course of, or in connection with, their engagement for SynapseIndia is held by SynapseIndia under written work-for-hire, assignment, or licence arrangements, together with all present and future rights therein. Where any underlying Intellectual Property is owned by an individual licensor (including the Founder of SynapseIndia), SynapseIndia is duly authorised to manage, license, and enforce such Intellectual Property in its own name and for its own account, and references in this Policy to "SynapseIndia IP" shall be read accordingly.

4. Specific Categories of Intellectual Property

4.1 Copyright. All Content on the Websites is protected by copyright as an original literary, artistic, dramatic, musical, cinematographic, sound-recording, computer-program, or compilation work, as the case may be. SynapseIndia is the author, owner, or lawful licensee of all such works. Copyright protection arises automatically on creation and exists irrespective of registration, although certain works may also be the subject of copyright registrations or applications.

4.2 Trademarks and Service Marks. The Marks—including "SynapseIndia", the SynapseIndia logo, the names of all products, services, business units, and campaigns of SynapseIndia, and any associated trade dress—identify SynapseIndia as the source of the products and services offered on the Websites. Some Marks are the subject of trademark registrations or pending applications in India and other jurisdictions; others are protected as unregistered (common-law) trademarks through use in commerce and the goodwill associated with that use. Nothing on the Websites should be construed as granting, by implication, estoppel, or otherwise, any license or right to use any Mark without the prior written consent of SynapseIndia.

4.3 Trade Dress and Look-and-Feel. The overall design, layout, color schemes, typography, navigation, iconography, and look-and-feel of the Websites constitute distinctive trade dress of SynapseIndia and are protected as such under applicable laws, including the law of passing off.

4.4 Patents and Patentable Subject Matter. Certain technologies, methods, processes, systems, or business workflows referenced on the Websites may be the subject of issued patents, pending patent applications, or other patentable subject matter owned or licensed by SynapseIndia. The presence or absence of a patent notice on the Websites does not affect the existence, scope, or enforceability of any such rights.

4.5 Industrial Designs. Original visual designs—including user-interface designs, icon sets, illustration styles, and graphical compositions—displayed on the Websites are protected as registered or unregistered industrial designs, as applicable.

4.6 Trade Secrets and Confidential Information. Certain Content—including non-public methodologies, frameworks, source code, algorithms, prompts, proposals, estimation models, deployment methods, security configurations, technical documentation, pricing models, customer lists, project artefacts, and internal know-how—constitutes trade secrets and confidential information of SynapseIndia and is protected under applicable laws, contractual obligations, and the common law of breach of confidence, regardless of whether such information is marked "confidential".

4.7 Database Rights. Compilations of data, structured indexes, taxonomies, and arrangements of information on the Websites—including, without limitation, the structure, ordering, descriptions, and selection of careers and job-posting listings—are protected as compilations under copyright law and, in jurisdictions that recognize them, as database rights.

4.8 Domain Names and Online Identifiers. The domain names, sub-domain names, social-media handles, account names, hashtags, and similar online identifiers controlled by SynapseIndia are proprietary to SynapseIndia. Registration, acquisition, or use of confusingly similar domain names, handles, or identifiers may constitute cybersquatting, passing off, trademark infringement, or unfair competition.

4.9 Moral Rights. SynapseIndia and the individual authors of works on the Websites assert their moral rights, including the right of attribution and the right to object to derogatory treatment of their works, to the fullest extent permitted by applicable law.

4.10 Rights of Publicity and Personality. Any names, images, photographs, voices, signatures, or likenesses of SynapseIndia personnel, clients, partners, or other individuals appearing on the Websites are used with permission and are protected by rights of publicity, personality, and privacy. They may not be used by any third party for commercial or promotional purposes without prior written consent.

5. Permitted Use

Subject to your continued compliance with this Policy and our Terms of Use, SynapseIndia grants you a limited, personal, non-exclusive, non-transferable, non-sublicensable, revocable license to access and view the Content on the Websites for your personal, non-commercial, informational use only. You may, without prior written consent:

- View, browse, and read the publicly available Content for personal, non-commercial purposes;
- Print or download a single copy of a page solely for your personal reference, provided that all copyright, trademark, and proprietary notices remain intact;
- Quote brief, attributed excerpts of textual Content for the purpose of bona fide criticism, review, news reporting, teaching, or research, in a manner that constitutes fair dealing or fair use under applicable law; and
- Share a link to a publicly accessible page on the Websites on social media or in correspondence, without altering the underlying URL or surrounding context.

6. Prohibited Use

Except as expressly permitted in Section 5 or with our prior written permission, you may not, and you may not permit any third party to:

1. Reproduce, duplicate, copy, sell, resell, sub-license, distribute, transmit, broadcast, publicly display, or publicly perform any Content or Marks, in whole or in part;
2. Modify, adapt, translate, reverse engineer, decompile, disassemble, or create derivative works based upon any Content or Marks;

3. Use, register, or attempt to register any of the Marks (or any name, logo, design, slogan, or domain name that is identical or confusingly similar to any of the Marks) as a trademark, service mark, business name, domain name, social-media handle, metatag, keyword, or other source identifier;
4. Use the Marks in any manner that is likely to cause confusion as to source, sponsorship, affiliation, endorsement, or association with SynapseIndia, or that dilutes, tarnishes, or otherwise damages the distinctive character or reputation of the Marks;
5. Remove, alter, hide, or obscure any copyright, trademark, patent, or other proprietary notice, watermark, or attribution affixed to or displayed in connection with any Content or Marks;
6. Use any automated means—including bots, crawlers, scrapers, data miners, browser-automation tools, AI agents, or similar tools—to access, extract, harvest, mirror, monitor, summarize, vectorize, or republish the Content, or to engage in any conduct inconsistent with our robots.txt directives or other technical access controls, except for lawful indexing by recognized search engines that respect our robots.txt directives;
7. Scrape, copy, harvest, mirror, aggregate, syndicate, repost, or otherwise republish any job postings, career listings, vacancy notices, position descriptions, salary ranges, employee benefits information, recruitment content, hiring pages, or related material from the Websites — including, by way of example and not limitation, by job aggregators, recruitment marketplaces, employer-review platforms, and similar third-party services such as Indeed, Glassdoor, AmbitionBox, Naukri, LinkedIn job mirrors, ZipRecruiter, SimplyHired, Monster, Hirst, JobBuzz, and any successor, affiliate, or comparable service. The text, structure, sequence, drafting, selection, and arrangement of all such recruitment content constitutes original copyrightable expression and a protected database of SynapseIndia, and the use of the Marks within such content is subject to Sections 4.2 and 6(3)–(4). Such republication does not constitute fair dealing, fair use, news reporting, news aggregation, or any other permitted exception under applicable law, and is not authorized whether or not attribution, a backlink, a "Apply on company site" button, a "powered by" notice, or similar credit is provided. Any third party wishing to display or syndicate SynapseIndia's open positions or careers content must obtain a prior written license from SynapseIndia;
8. Use any Content, Marks, metadata, hidden text, structured data, screenshots, outputs, cached copies, derivative extracts, or any other SynapseIndia IP to train, fine-tune, evaluate, benchmark, ground, retrieve for, or otherwise develop any artificial-intelligence, machine-learning, large-language-model, autonomous-agent, search-index, embedding-store, or vector-database system or dataset, without our express prior written consent;
9. Misappropriate, disclose, or use any trade secrets or confidential information of SynapseIndia, or induce or assist any third party to do so;

10. Engage in any cybersquatting, typosquatting, domain-name speculation, or similar activity in respect of any of the Marks or domain names; or
11. Use any Content, Mark, or other SynapseIndia IP in a manner that infringes, misappropriates, or violates any intellectual-property, privacy, publicity, contractual, or other right of SynapseIndia or any third party, or that violates any applicable law or regulation.

7. User-Submitted Content

If you submit, post, upload, or otherwise transmit any content to the Websites—including comments on blog posts, inquiries through contact forms, application materials, testimonials, reviews, or other communications ("User Content")—you represent and warrant that (a) you own or otherwise control all rights necessary to do so, (b) the User Content does not infringe or misappropriate any Intellectual Property, privacy, publicity, contractual, or other right of any third party, and (c) the User Content complies with all applicable laws.

By submitting User Content, you grant SynapseIndia a worldwide, royalty-free, perpetual, irrevocable, sub-licensable, and transferable license to use, reproduce, modify, adapt, publish, translate, distribute, and display such User Content in connection with the operation, promotion, and improvement of the Websites and SynapseIndia's business, in any media now known or hereafter developed.

SynapseIndia reserves the right, but not the obligation, to review, monitor, edit, or remove any User Content at any time and for any reason, without notice.

8. Notice of Alleged Infringement

SynapseIndia respects the Intellectual Property rights of others and responds to clear and complete notices of alleged infringement of copyright, trademark, design, patent, trade-secret, publicity, or other rights, in accordance with applicable law. If you believe in good faith that any material on the Websites infringes a right that you own or are authorized to enforce, please submit a written notice to our Designated IP Agent (see Section 12) that includes the following:

1. A physical or electronic signature of the person authorized to act on behalf of the owner of the right that has allegedly been infringed;
2. A clear identification of the right claimed to have been infringed (for example, the copyrighted work, the registered or unregistered trademark, the design, the patent number, or the confidential information at issue), together with copies of any relevant registration certificates or evidence of ownership;
3. A precise identification of the material on the Websites that is claimed to be infringing, including URLs or other location information sufficient to allow us to locate the material;
4. Your full name, postal address, telephone number, and a valid email address;

5. A statement that you have a good-faith belief that the disputed use is not authorized by the rights owner, its agent, or the law; and
6. A statement, made under penalty of perjury (or by way of solemn affirmation, where applicable), that the information in the notice is accurate and that you are the rights owner or are authorized to act on the rights owner's behalf.

Notices that do not substantially comply with the above requirements may not be actionable; provided, however, that SynapseIndia may, in its sole discretion, act on incomplete or informal notices where urgency, fraud prevention, impersonation risk, candidate-safety risk, or clear infringement is reasonably apparent. Please be advised that, under applicable law, you may be liable for damages—including costs and attorneys' fees—if you knowingly and materially misrepresent that material is infringing.

9. Counter-Notification

If you believe that material you posted on the Websites was removed or disabled by mistake or misidentification, you may submit a counter-notification to our Designated IP Agent that includes:

1. Your physical or electronic signature;
2. Identification of the material that has been removed or to which access has been disabled, and the location at which the material appeared before it was removed or disabled;
3. A statement, under penalty of perjury, that you have a good-faith belief that the material was removed or disabled as a result of mistake or misidentification of the material; and
4. Your full name, postal address, telephone number, email address, and—where applicable—a statement consenting to the jurisdiction of the competent courts in your address (or, if outside India, an appropriate jurisdiction in which SynapseIndia may be found).

Upon receipt of a valid counter-notification, SynapseIndia may, at its sole discretion and subject to applicable law, restore the removed material after providing the original complainant with a copy of the counter-notification and a reasonable opportunity to seek a court order.

10. Repeat Infringer Policy and Cost Recovery

In appropriate circumstances and at SynapseIndia's sole discretion, SynapseIndia will disable, suspend, or terminate the accounts, access, or services of users, subscribers, partners, or account holders who are determined to be repeat infringers of the Intellectual Property rights of SynapseIndia or others.

In addition, and without limiting any other remedy available at law or in equity, SynapseIndia reserves the right to recover from any infringer (including any first-time or repeat infringer, and any officer, director, agent, or affiliate that authorized, induced, or materially assisted the

infringement) all costs, losses, and damages arising from or in connection with the infringement, including, without limitation:

1. Investigation, monitoring, surveillance, and detection costs, including expenses of brand-protection vendors, takedown agencies, forensic analysts, and online-monitoring services;
2. Notice-issuance, takedown, and removal costs, including fees paid to legal counsel, hosting providers, registrars, content-delivery networks, marketplaces, app stores, social-media platforms, and dispute-resolution forums (including INDRP, UDRP, and analogous proceedings);
3. Reasonable attorneys' and counsel fees and disbursements incurred in cease-and-desist correspondence, regulatory complaints, customs recordation and seizure actions, arbitration, mediation, and litigation, on an indemnity (full-recovery) basis to the maximum extent permitted by applicable law;
4. Statutory damages, account of profits, restitution, disgorgement, exemplary or punitive damages, pre- and post-judgment interest, and any other monetary relief available under the Indian Copyright Act, 1957, the Trade Marks Act, 1999, the Lanham Act, 17 U.S.C. § 504 (or its successor), and analogous laws of other jurisdictions;
5. The cost of corrective advertising, brand-rehabilitation campaigns, customer- and partner-notification efforts, and reputation-management measures reasonably undertaken to mitigate harm caused by the infringement;
6. Any direct, indirect, or consequential losses suffered by SynapseIndia, its affiliates, or its clients as a result of the infringement, including loss of goodwill, lost revenue, lost business opportunities, and diminution in the value of the SynapseIndia IP; and
7. A full indemnity from the infringer in respect of any third-party claim, regulatory action, or proceeding arising out of or relating to the infringer's unauthorized use of SynapseIndia IP.

The remedies set out in this Section 10 are cumulative and in addition to all other rights and remedies available to SynapseIndia. Pursuit of one remedy shall not preclude the pursuit of any other.

11. Linking, Framing, and Brand-Use Guidelines

Plain-text or simple HTML links to the home page or to publicly accessible pages of the Websites are generally permitted, provided that the link does not (a) suggest endorsement, sponsorship, partnership, or affiliation with SynapseIndia where none exists, (b) misrepresent your relationship with SynapseIndia, (c) present false or misleading information about SynapseIndia's products or services, or (d) appear in connection with content that is unlawful, defamatory, obscene, or otherwise objectionable.

Framing, in-line linking, deep-linking, mirroring, or any technique that displays the Content within another website's navigation, branding, or advertising context is prohibited without our prior written consent.

Use of any Mark in advertising, marketing materials, press releases, case studies, white papers, third-party platforms, or merchandise requires prior written approval from SynapseIndia and must comply with our brand guidelines as communicated by us from time to time. Approved use must always (i) reproduce the Mark exactly as authorized, (ii) include any required attribution and notice (for example, ™, ®, or "SynapseIndia is a trademark of ..."), and (iii) not modify, animate, or combine the Mark with any other mark or design without separate written permission.

Without limiting the foregoing, the following are expressly prohibited without our prior written consent: (a) bidding on, purchasing, or otherwise using any of the Marks (or any confusingly similar term, misspelling, or transliteration) as a paid keyword, sponsored-search term, or programmatic-advertising identifier on Google Ads, Bing Ads, Meta Ads, LinkedIn Ads, or any analogous advertising network; (b) using any of the Marks in metatags, hidden text, alt text, structured data, schema.org markup, or other mechanisms intended to manipulate search-engine results; (c) operating impersonation careers, recruiting, internship, or freelance pages, micro-sites, landing pages, or social-media accounts that suggest authorisation, employment, or affiliation with SynapseIndia where none exists; and (d) creating, maintaining, or operating social-media profiles, messaging-app accounts (including on WhatsApp, Telegram, Signal, Discord, or similar services), or community pages that use the Marks, the SynapseIndia name, or the names, photographs, or identities of SynapseIndia personnel in a manner likely to cause confusion or deception.

12. Designated IP Agent

All notices of alleged Intellectual Property infringement, counter-notifications, brand-use queries, and licensing inquiries should be sent to:

SynapseIndia – Intellectual Property Agent

Attention: Legal & Compliance Department

SynapseIndia, B6 NSEZ

Noida, Uttar Pradesh – 201305, India

Email: legal@synapseindia.com

Telephone: +91-120-4290800

Subject line for email notices: "IP Notice – SynapseIndia"

For prompt processing, please send notices in English and include all of the elements described in Section 8 (or Section 9, for counter-notifications). We will acknowledge receipt of complete notices within a reasonable period and will use reasonable efforts to respond within thirty-six (36) hours where required by the Information Technology (Intermediary Guidelines and Digital Media Ethics Code) Rules, 2021. SynapseIndia further reserves the right, in parallel with or in lieu of contacting the infringer, to notify and seek action directly from domain registrars, hosting providers, content-delivery networks, social-media platforms, online marketplaces, app stores, code repositories, job boards, search engines, advertising networks, and payment intermediaries, and to pursue domain-name disputes, trademark complaints, and platform-policy enforcement without prior notice to the infringer.

13. Permission and Licensing Requests

If you wish to use any Content, Mark, or other SynapseIndia IP in a manner not permitted by this Policy—including for republication, training of AI or ML systems, commercial reproduction, derivative works, co-branding, advertising, merchandising, or careers-content syndication—please submit a written request to legal@synapseindia.com that identifies the specific item, describes the proposed use (purpose, duration, geography, media), and provides the requestor's contact information. SynapseIndia may grant or refuse such requests in its sole discretion and may condition any grant on additional terms, including written license terms, fees, attribution requirements, and quality controls.

14. Third-Party Intellectual Property

The Websites may include Intellectual Property licensed from third parties, including stock photography, open-source software, fonts, icon sets, and excerpts from publicly available sources. Such material remains the property of its respective owners and is used by SynapseIndia under license or under principles such as fair dealing or fair use. References to third-party trademarks, service marks, or trade names on the Websites are made for identification or descriptive purposes only and do not imply any affiliation, sponsorship, or endorsement. All such third-party Marks remain the property of their respective owners. Nothing in this Policy transfers any rights in such third-party Intellectual Property to you.

15. Enforcement and Reservation of Rights

SynapseIndia actively monitors and enforces its Intellectual Property rights. Any unauthorized use of SynapseIndia IP may result in civil liability (including injunctive relief, damages, account of profits, statutory damages, and recovery of legal costs), criminal prosecution, domain-name dispute proceedings (including under the .IN Domain Name Dispute Resolution Policy ("INDRP") and the Uniform Domain-Name Dispute-Resolution Policy ("UDRP")), administrative actions, and other legal or equitable remedies.

SynapseIndia expressly reserves all rights in and to its Intellectual Property that are not expressly granted under this Policy. No failure or delay by SynapseIndia in exercising any right under this Policy or under applicable law shall operate as a waiver of that right.

16. Marketing Puffery and Non-Binding Nature of Content

Statements made on the Websites—including descriptions of SynapseIndia's services, capabilities, technologies, methodologies, performance, customer outcomes, awards, recognitions, market position, team size, delivery timelines, and similar marketing or promotional claims—are intended as general marketing communications and constitute non-actionable marketing puffery. Such statements are forward-looking, aspirational, or illustrative in nature and are not warranties, guarantees, contractual representations, or binding commitments by SynapseIndia.

Content on the Websites is provided for general informational purposes only and is not legal, financial, technical, or professional advice. SynapseIndia makes no representation or warranty as to the accuracy, completeness, currency, suitability, or reliability of any Content. Content is subject to change, modification, replacement, or removal at any time without notice, and the version currently published on the Websites supersedes all earlier versions, including any printed, downloaded, cached, or archived copies. Any printed or downloaded copy is a point-in-time snapshot only and must not be relied upon as the current position of SynapseIndia.

Nothing on the Websites creates a contract, partnership, joint venture, employment, agency, fiduciary, or advisory relationship with SynapseIndia. Binding obligations exist only in separately executed written agreements signed by an authorized officer of SynapseIndia. Website Content is expressly excluded from any such written agreement unless incorporated by reference in writing. The personal-use license granted under Section 5 does not authorize use of any Content as evidence of, or as a representation regarding, SynapseIndia's services, capabilities, or commercial terms in any adversarial, regulatory, competitive-comparison, or commercial-procurement context, without prior written consent.

17. Recruitment Fraud Protection

SynapseIndia never requires candidates, interns, freelancers, vendors, or business partners to pay any recruitment, application, training, equipment, processing, onboarding, or similar fee, and will never solicit payments via personal bank accounts, gift cards, cryptocurrency, peer-to-peer apps, money-transfer services, or other informal channels. All legitimate recruitment, internship, freelance, and business-development communications are conducted through SynapseIndia's official email domain and verified channels disclosed on the Websites.

The unauthorised use of the SynapseIndia name, Marks, logos, domain names, social-media handles, careers pages, job postings, employee photographs, employee names, or employee identities in connection with hiring, internship, freelance, training, scholarship, partnership, or

business-development outreach — including via fake offer letters, fraudulent careers portals, impersonation interviews, advance-fee schemes, and impersonation accounts on WhatsApp, Telegram, Signal, LinkedIn, Instagram, Facebook, X (Twitter), or any other platform — constitutes infringement of SynapseIndia IP under this Policy and may also constitute civil and criminal fraud, identity theft, forgery, and offences under the Indian Penal Code, 1860 / Bharatiya Nyaya Sanhita, 2023, the Information Technology Act, 2000, and analogous laws of other jurisdictions.

Suspected recruitment fraud, impersonation, or related scams should be reported to legal@synapseindia.com with as much supporting detail as possible (screenshots, message logs, sender details, payment requests, and URLs). SynapseIndia disclaims all liability for losses suffered by any person who deals with an impersonator or pays any sum to a third party falsely claiming to act for SynapseIndia, and reserves all rights and remedies set out in Sections 10, 12, and 15.

18. Disclaimer and Limitation of Liability

This Policy does not constitute legal advice. SynapseIndia makes no representation or warranty regarding the accuracy or completeness of the procedures described herein. To the maximum extent permitted by applicable law, SynapseIndia and its officers, directors, employees, and agents shall not be liable for any indirect, incidental, special, consequential, or exemplary damages arising out of or in connection with the use of the Websites or this Policy.

19. Governing Law and Jurisdiction

This Policy is governed by and construed in accordance with the laws of the Republic of India, without regard to its conflict-of-laws principles. Subject to any mandatory provisions of applicable law, the courts at NCR, India shall have exclusive jurisdiction over any dispute arising out of or relating to this Policy, the SynapseIndia IP, or the Websites, except that SynapseIndia retains the right to seek injunctive or other equitable relief in any court of competent jurisdiction worldwide to protect its Intellectual Property.

20. Updates to This Policy

SynapseIndia reserves the right to modify, amend, or update this Policy at any time and at its sole discretion. The revised version will be posted on the Websites with a new "Last Updated" date. Your continued use of the Websites following the posting of any revised Policy constitutes your acceptance of the changes. We encourage you to review this Policy periodically.

21. Contact Us

For any questions, comments, or concerns regarding this Intellectual Property Policy, please contact:

SynapseIndia

B6 NSEZ, Noida, Uttar Pradesh – 201305, India

Email: legal@synapseindia.com

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